

Price, Terms, and Conditions



Overview:

Diverse Power’s Green Power program is certified by Green-e Energy, which requires companies to provide their customers with this notice of Price, Terms and Conditions of service. From the time you receive this, you have three (3) business days to change your mind about purchasing Green Power from Diverse Power. You may cancel your agreement to purchase Green Power from Diverse Power by calling the Customer Service Center (see number below) or writing to the billing address listed below.

About Green-e:

Diverse Power’s Green Power program is Green-e Energy certified, and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org.

Company:	Diverse Power, Inc.						
Whom should I contact for more information?	Diverse Power Customer Service Center: (706) 845-2000 Email: Ken.Pope@DiversePower.com Diverse Power Green Power Website: http://www.diversepower.com/green_power.php Address: Diverse Power 1400 South Davis Rd. LaGrange, GA 30241						
How will I be billed?	You will see an additional line item on your monthly bill for your Green Power purchase from Diverse Power.						
How will my bill be calculated?	All Diverse Power members are eligible to purchase Green Power from Diverse Power on a “first come, first served” basis. Diverse Power’s Green Power is available to members in blocks of 100 kWh for an additional fee of \$ 2.50 each month.						
How much will my total electricity service cost, including utility charges?	Based on a monthly average usage of 500 kWh and the purchase of one, 100 kWh Green Power block, the following table provides you an estimate of your 2018 monthly electricity bill. Your actual bill will vary based on your use of electricity. <table border="0"> <tr> <td>2018 Monthly Electricity Cost</td> <td>\$79.00</td> </tr> <tr> <td>Green Power Premium</td> <td>\$ 2.50</td> </tr> <tr> <td>Total</td> <td>\$81.50</td> </tr> </table>	2018 Monthly Electricity Cost	\$79.00	Green Power Premium	\$ 2.50	Total	\$81.50
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Will my rates change over time?	The existing rate structure for your Diverse Power Green Power service is presently fixed and determined by Board action. Many factors control this cost however we feel it will only change when contract conditions change or new, more costly, renewable resources are added to the program and we must adjust the price to account for the increased price of the new generation.
What sources will be used in my certified product?	Please refer to the Product Content Label below.
If I want to terminate this agreement/contract, what is the early termination fee?	There is no cost associated with terminating participation in Diverse Power's Green Power program.
What length of agreement/contract is required?	No contract or re-enrollment is required. You will remain enrolled in Diverse Power's Green Power program until you terminate your participation by notifying Diverse Power.
What other fees might I be charged for?	There are no other fees associated with participation in Diverse Power's Green Power program.

PRODUCT CONTENT LABEL

The product is sold in blocks of 100 kilowatt-hours (kWh). The product will be made up of the following renewable resources.

Green-e Energy Certified New ³ Renewables in Diverse Power Green Power Program			Generation Location
	2017 ¹	2018 ²	
-Biomass	100%	100%	Georgia
-Geothermal	0%	0%	
-Eligible hydroelectric	0%	0%	
-Solar	0%	0%	
-Wind	0%	0%	
TOTAL	100%	100%	

1. The 2017 figures reflect the resources that were supplied for the year ending December 31, 2017.
2. The 2018 figures are prospective and reflect the power that we have contracted to provide. Actual figures may vary according to resource availability. We will annually report to you before August 1 of next year in the form of a Historic Product Content Label the actual resource mix of the electricity you purchased.
3. New Renewables come from generation facilities that first began commercial operation within the past 15 years. This product includes generation from a facility that is approved for extended use by Green-e Energy.

For comparison, the current average mix of resources supplying Diverse Power includes: Coal (3.06%), Nuclear (26.44%), Oil (0%), Natural Gas (64.47%), Hydroelectric (4.71%), Landfill Gas (0.62%), Solar (0.13%), Wood Burning Biomass (0.43%), and Other (0.14%).

The average home in the United States uses 897 kWh per month. [Source: U.S. EIA, 2016]

For specific information about this electricity product, please contact Diverse Power, (706) 845-2000, Ken.Pope@diversepower.com, http://www.diversepower.com/green_power.php.



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